

We accept returns on non-custom products within 30 days of delivery if unused and in new condition with the original packaging, packing slips, and hangtags attached. Please reference the steps below to process your return. For more detail on our customer care policies, please go to <https://stage-new.graduationsource.com/returns-shipping>

Before packing your return items, please following Steps:

- Step 1: Email our Customer Care team at support@graduationsource.com to request your RA#.
- Step 2: Print and complete this form, and include it inside your return package along with the RA#.
- Step 3: Repack your item(s) in the original packaging with all hang tags attached.
- Step 4: Use a traceable shipping method and remove or cover any old shipping labels.
- Step 5: Ship your return to: GraduationSource, Attn: Returns Department, 200 Pemberwick Road, Greenwich, CT 06831

Order return details

Order Number	Contact Name	Email	Phone
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Step 5. Fill out the return reason information required in the form below:

Return reason details (See the list of return reasons below and write the matching number next to each item you're returning.)

Item	Return Reason	Size	Color	Quantity
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Return reasons list: 1. Wrong item received - 2. Damaged/Defective item - 3. Wrong size ordered - 4. Wrong size shipped
 5. Color doesn't match order - 6. Duplicate item - 7. Missing item(s) in package - 8. Changed my mind (Stock items only)
 9. Quality not as expected - 10. Item arrived too late - 11. Other (Please explain)

EXCHANGES ONLY - Exchanges are handled as separate and new transactions: To make an exchange, follow the return process above, and then place a new order for the item(s) you need to replace:
 Have you placed a new order yet ? Yes No

Comments (Please include here your original form of payment)

Need Expert Support?